

बाबू राम सिंह महाविद्यालय

खाड़पाथर, पो०-मुर्धवा (रेनुकूट) सोनभद्र-७०१००

(सम्बद्ध-महात्मा गाँधी काशी विद्यापीठ, वाराणसी)

B R S M



पंजीयन संख्या-1482/2002-03

दूरभाष - (05446) 256569

फैक्स नं०-(05446) 255777

पत्रांक.....

दिनांक.....

Criterion V – Student Support and Progression

Metric No. : 5.1.4 The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases

1. Implementation of guidelines of statutory/regulatory bodies
2. Organisation wide awareness and undertakings on policies with zero tolerance
3. Mechanisms for submission of online/offline students' grievances
4. Timely redressal of the grievances through appropriate committees

Link of relevant document

- 2022-23
- 2021-22
- 2020-21
- 2019-20
- 2018-19

Additional Documents

- Grievance Redressal Policy

Tolly Ambastha
प्राचार्य

बाबू राम सिंह महाविद्यालय
खाड़पाथर मुर्धवा (रेनुकूट)
सोनभद्र (उ० प्र०)

बाबू राम सिंह महाविद्यालय

खाड़पाथर, पो०-मुर्धवा (रेनुकूट) सोनभद्र-उ०प्र०

(सम्बद्ध-महात्मा गाँधी काशी विद्यापीठ, वाराणसी)



पंजीयन संख्या-1482/2002-03

दूरभाष - (05446) 256569
फैक्स नं०-(05446) 255777

पत्रांक.....

दिनांक.....

EXAMINATION GRIEVANCE REDRESSAL POLICY

2020

Hally Ambasthe

प्राचार्य
बाबू राम सिंह महाविद्यालय
खाड़पाथर (मुर्धवा) (उ० प्र०)
सोनभद्र (उ० प्र०)

EXAMINATION GRIEVANCE REDRESSAL POLICY

Sl. No.	Policy Title:	
1.	Administrative Policy Number (APN):	Policy for Examination Grievance Redressal BRSM - EXAMGRIER - 10/8/20
2.	Functional area:	All Students and Teachers
3.	Brief Description of the Policy	Purpose: To Conduct internal assessment, preparation of duty lists & redressal of the internal /external exam related grievances.
4.	Policy Applies to	Students and Teachers
5.	Effective from the Date	2020
6.	Approved by	Principal
7.	Responsible Authority	Examination Redressal Committee
8.	Superseding Authority	Principal
9.	Reason for the Policy	To address the problems regarding Internal/external assessment.
10.	References for the policy	UGC Guidelines, NAAC.

INTRODUCTION :

The examination committee of the college looks into the matters related to the examinations at internal and external level by preparing the internal schedules, duty list of the teachers and redressal of the grievances of students. The functions of the Committee are to look into the complaints lodged by any student and judge its merit. The committee has two wings, the first wing organizes and prepares internal assessment schedules and prepares duty list for internal as well as external examination and communicates about the schedules by displaying them through notices & announcements to the students. The second wing addresses to the grievances of the students arising from the internal and external examination and documents them.

Folly Ambasthe

प्राचार्य
बाबू राम सिंह
बाडनाथर
मोतमर

OBJECTIVES :

The objectives of the policy are to:

- ensure that students get prompt solution to their problems.
- ensure harmonious student – faculty relationship
- provide a platform to students for expressing their grievances freely and ensuring that it would be handled without any biases
- receive grievances and appeals, to evaluate the genuineness and suggest remedial measures
- ensure a fair, impartial and consistent way for redressal of various complaints lodged by them

NATURE OF INTERNAL ASSESSMENT RELATED GRIEVANCES :

The Internal Assessment related grievances include:

- Incorrect uploading of Internal Assessment marks
- Marks not visible to the students on the college portal
- Late submission of assignment

PROCEDURE :

For the purpose of handling grievances related to the internal/external assessment the college adopts the following procedure.

- Anyone with a genuine grievance may approach the concerned subject teacher /Department Incharge /Examination Redressal Committee members in person/ the Principal.
- In case the person is unwilling to appear in self, grievances may be sent in writing. Grievances may also be sent through e-mail to the Teacher.
- The student will download the form from the college website and fill the grievance redressal form and submit to the concerned teachers.

INTERNAL ASSESSMENT GRIEVANCES POLICY :

- All the faculty members must adhere to the guidelines laid down by the **MGKVP** University for the Internal Assessment.
- In order to maintain transparent Internal Assessment mechanism, every department may deliberate upon any internal assessment related issues, by discussing it among the faculty members.
- The College ensures that every student signs the hard copy of the Internal Assessment.

EXAMINATION GRIEVANCE REDRESSAL :

The college's examination committee is responsible and accountable for handling all examination related issues. The committee comprises of the convener, and members of the examination committee which acts as a connecting link between students, departments and the university. The committee deals with examination related grievances of the following nature:

Fally Ambekar
प्राचार्य
बाबू राम सिंह महा व गा नव
बाड़पाथर मुध गा (रुड़गा)
सोनसद (ख. प्रव)

Pre examination issues

- Papers opted by the students are not reflected in the date sheet:
- Late submission of examination fee:
- Missing admit card:
- Matters related to students found using unfair means
- Appearing late for the exam.
- Clash of the examination dates with other competitive examinations

Post examination issues

- Marks are not uploaded
- Delay in declaration of results
- Non transparent or unfair evaluation practices
- Student is wrongly marked absent in the result
- Clash of dates in internal/external examination
- Any other.

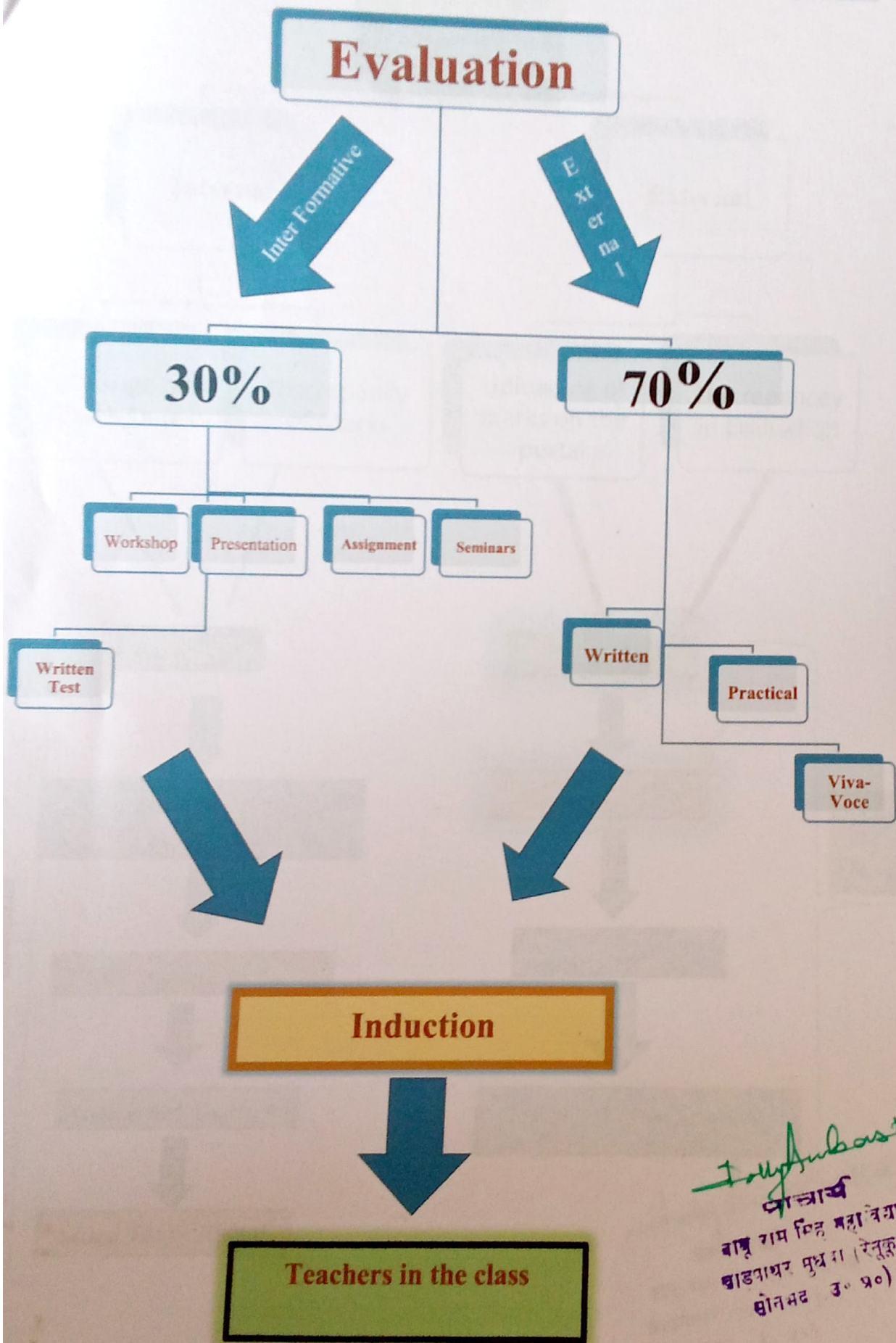
REDRESSAL OF THE GRIEVANCE :

- The aggrieved student submits the problem/complaint in the form of an application to the committee
- Depending on the nature of the issue, the committee resolves the problem according to the university guidelines.
- If the problem is related to the University, then the committee forwards the same to the University and approaches the concerned person for redressal.
- If the student is not satisfied with the college level efforts on the matters related to the University, then she/they is/are free to directly write an application to the University.
- The student can apply for Rechecking/ Revaluation by filling up the Rechecking/ Revaluation forms

Jolly Ambastha

प्राचार्य
बाबू राम चंद्र मंडल
बाइपाथर मुकेश (वि. वि.)
खैरतपुर (उ. प्र.)

Internal Assessment and External assessment are transparent and robust



Tally Anubas the
प्राचार्य
बाभू राम सिंह महा विद्यालय
बाडवाथर मुधगा (रेतुकुट)
घोतमद 30 प्र०

Grievance

Internal

External

Change of Exam Dates

Discrepancy of Marks

Uploading of marks on the portal

Discrepancy in Evaluation

Internal

Committee (Principal, Senior faculty member)

Department Incharge

Concerned Teacher

Action Taken Report

Form

College Office

Controller

Action Taken Report

15 days to 1 month

Jolly Ambastha

प्राचार्य
बाबू राम सिंह महा विद्यालय
बाड़वाथर मुधम (रुरुड)
सोनभद्र (उ० प्र०)

EXAMINATION GRIEVANCE REDRESSAL FORM

Student Name:	
Contact Number:	
Session	
Class/Semester	
Department:	
Paper Name:	
Paper Code:	
Nature of Grievance:	INTERNAL EXTERNAL
Compliant/Grievances:	
Date:	
Signature	
Examination Roll No:	
Email:	

बाबू राम सिंह महाविद्यालय

खाड़पाथर, पो०-मुर्धवा (रेनुकूट) सोनभद्र-उ०प्र०
(सम्बद्ध-महात्मा गाँधी काशी विद्यापीठ, वाराणसी)



दूरभाष - (05446) 256569
फैक्स नं०-(05446) 255777

पंजीयन संख्या-1482/2002-03

दिनांक.....

पत्रांक.....

ANTI - RAGGING CELL

MEMBERS DETAILS:-

Committee Member Name	Contact No.
Asst. Prof. Sateesh Gupta	8874947071
Asst. Prof. Chanchal Yadav	9919579362
Asst. Prof. Atul Verma	7007704340
Mrs. Vandana Pandey	7987019501
Mr. Jay Prakash Yadav	9026004778
Mr. Ajay Kumar Mishra	9453185659
Jainab Khan (B.A.)	9455837234
Sakshi Dubey(B.Sc.)	7068807454
Deepa Vishwakarma(B.Ed.)	7317814336
Kiran Chaudhary (B.P.Ed.)	9829571721

Tolly Anubas
मुख्याध्यक्ष
बाबू राम सिंह महाविद्यालय
खाड़पाथर, मुर्धवा (रेनुकूट)
सोनभद्र, उ० प्र०

NAAC--- ANTI-RAGGING COMMITTEE

The **National Assessment and Accreditation Council (NAAC)** is a government organization in India that assesses and accredits Higher Education Institutions (HEIs). It is an autonomous body funded by the University Grants Commission and headquartered in Bangalore.^[2]

NAAC was established in 1994 in response to recommendations of National Policy in Education (1986). This policy was to "address the issues of deterioration in quality of education", and the Programme of Action (POA-1992) laid out strategic plans for the policies including the establishment of an independent national accreditation body.^{[3][4]} Consequently, the NAAC was established in 1994 with its headquarters at Bengaluru.

The Motto of NAAC is "Excellence, Credibility and Relevance."

Aims & Objectives/functions:

- To prevent any physical or mental torture or any disorderly conduct towards any student causing apprehension, dread, humiliation, or agitation in him or her.
- To maintain AIMS – a ragging free campus.
- To create awareness about ragging & ensure a student-friendly environment at all times.
- To facilitate campus monitoring to ensure nil ragging.

UGC Regulations on curbing the menace of Ragging. "SAY NO TO RAGGING"

- Ragging in any form is totally prohibited in the institute.
- Ragging is a serious crime and is punishable by law. Anyone found indulging in ragging will face immediate expulsion from the university and will also be debarred from pursuing a course from any other institution.
- If you come across any instance of Ragging in the Institute, please contact any of the following numbers

Punishable ingredients of Ragging:

- Abetment to ragging;
- Criminal conspiracy to rag;
- Unlawful assembly and rioting while ragging;
- Public nuisance created during ragging;
- Violation of decency and morals through ragging;
- Injury to body, causing hurt or grievous hurt;
- Wrongful restraint;

- Wrongful confinement;
- Use of criminal force;
- Assault as well as sexual offences or even unnatural offences;
- Extortion;
- Criminal trespass;
- Offences against property;
- Criminal intimidation;
- Attempts to commit any or all of the above mentioned offences against the victim(s);
- All other offences following from the definition of "Ragging".

बाबू राम सिंह महाविद्यालय

खाड़पाथर, पो0-मुर्घवा (रिनुकूट) सोनमद्र-उ0प्र0

(सम्बद्ध-महात्मा गाँधी काशी विद्यापीठ, वाराणसी)



पंजीयन संख्या-1482/2002-03

दूरभाष - (05446) 256569

फैक्स नं0-(05446) 255777

पत्रांक.....

दिनांक.....

INTERNAL COMPLAINTS CELL

MEMBERS DETAILS:-

Committee Member Name	Contact No.
Dr. Arti Shrivastva	7619825576
Dr. Ajay Singh Yadav	9454680789
Asst. Prof. Vijay Laxmi	7754978072
Asst. Prof. Vikash Pratap Singh	9451847175
Dr. Manav Singh	8576960942
Mrs. Seema Devi	9918848182
Mr. Munna Lal	7355034517

Prachi
प्राचार्य
बाबू राम सिंह स्नातकोत्तर महाविद्यालय
खाड़पाथर, मुर्घवा (रिनुकूट) सोनमद्र

**INTERNAL REDRESSAL
CELL**

❖ INTERNAL GRIEVANCE REDRESSAL

To accept written grievances from students and staff related to the system. To create and implement a mechanism to handle the reported grievances. To forward the findings to the Management if necessary for further action.

WHAT IS THE GRIEVANCE REDRESSAL COMMITTEE IN COLLEGE ?

The Grievance Redressal Cell (GRC) aims to look into the complaints lodged by any student and redress it as per requirement. The students can state their grievance regarding any academic and non-academic matter within the campus through the online and grievance/suggestion box.

WHAT IS AN INTERNAL COMPLAINT COMMITTEE ?

An IC, as the name suggests, is an internal committee of a workplace to receive and redress complaints of sexual harassment.

WHAT IS THE ROLE OF GRIEVANCE REDRESSAL COMMITTEE ?

The Grievance Redressal Committee shall consider all grievances submitted in writing by an individual member of the Centre regarding employment/ association, working conditions and any other alleged injustice done to an employee/ student while discharging his/her duties at the Centre.

WHAT IS THE STUDENT GRIEVANCE COMMITTEE ?

Student Grievance Redressal Committee (SGRC) is functional in the college. The cell attempts to address after patient listening with understanding and care, genuine problems and complaints of the students. Prompt and speedy action is taken to redress the grievances by the members.

WHAT IS THE GRIEVANCE REDRESSAL MECHANISM IN UNIVERSITIES ?

The Student Grievance Redressal Committee shall fix a date for hearing the complaint which shall be communicated to the concerned school and the aggrieved student. An aggrieved student may appear either in person or authorize a representative to present the case.

WHAT IS AN EXAMPLE OF A COLLEGE GRIEVANCE ?

Examples of student problems: Disputes over Grades, Course Requirements, Faculty or Staff Conduct, Fines and Administrative Policies and Procedures. If any problem arises and is not resolved informally, students may file a grievance with the College Grievance Redressal Cell (CGRC) of the College.

WHAT IS THE COMPOSITION OF COLLEGE GRIEVANCE COMMITTEE ?

Head of the Department - Chairperson. A Professor from Outside the department to be nominated by the Head of HEI. A faculty member well versed with grievance redressal mechanism to be nominated by the Head of the Department - Member.

WHO ARE THE MEMBERS OF GRIEVANCE REDRESSAL COMMITTEE ?

- The Grievance Redressal Committee shall consist of equal number of members from the employer and the workmen.
- The chairperson of the Grievance Redressal Committee shall be selected from the employer and from among the workmen alternatively on rotation basis every year.

HOW MANY MEMBERS ARE IN A GRIEVANCE COMMITTEE ?

As per the notification, three Grievance Appellate Committees have been constituted with three members each. The details of the same are provided in the annexure

WHO ARE THE MEMBERS OF THE GRIEVANCE COMMITTEE ?

3. Composition of the Grievance Committee

- Principal or Head Teacher.
- President of the faculty club.
- A teacher acceptable to both the aggrieved party and the object of the grievance to be appointed by the Principal or Head Teacher.

WHO MADE THE LIST OF GRIEVANCES ?

The 27 grievances is a section from the United States declaration of Independence. The Second Continental Congress's Committee of Five drafted the document listing their grievances with the actions and decisions of King George III with regard to the Colonies in North America.

WHAT IS THE STUDENT GRIEVANCE COMMITTEE?

Student Grievance Redressal Committee (SGRC) is functional in the college. The cell attempts to address after patient listening with understanding and care, genuine problems and complaints of the students. Prompt and needy action is taken to redress the grievances by the members.

HOW DO YOU HANDLE STUDENT GRIEVANCES ?

IF YOU HAVE A CLAIM OF ACADEMIC MISCONDUCT WITH A STUDENT:– Talk to the student in person to clarify the situation and determine if an academic misconduct has occurred. Students do have a right to appeal and you have a right to disagree with their grievance.

बाबू राम सिंह महाविद्यालय

खाड़पाथर, पो०-मुर्घवा (रेनुकूट) सोनभद्र-७०१०

(सम्बद्ध-महात्मा गाँधी काशी विद्यापीठ, वाराणसी)



दूरभाष - (05446) 256569
फैक्स नं०-(05446) 255777

यन संख्या-1482/2002-03

दिनांक.....

दिनांक.....

GRIEVANCE REDRESSAL CELL

MEMBERS DETAILS:-

Committee Member Name	Contact No.
Dr. JOLLY AMBASTHA	9621616548
Dr. Ajay Singh Yadav	9454680789
Asst. Prof. Vijay Laxmi	7754978072
Asst. Prof. Vikash Pratap Singh	9451847175
Dr. Manav Singh	8576960942

Jolly Ambastha
बाबू राम सिंह महाविद्यालय
खाड़पाथर मुर्घवा (रेनुकूट)
सोनभद्र (उ० प्र०)

**GRIEVANCE
REDRESSAL CELL**

CONTENT

1. Introduction
2. Aims and Objectives
3. Grievances
4. Responsibility for Redressal
5. Documenting Grievances
6. Structure of Grievance Redressal Cell

1. INTRODUCTION

In order to meet the increasing legitimate expectations of students and staff for better, faster and more effective service, the Bhopal School of Social Sciences constantly endeavours to improve its service rules, standards and capabilities. This facilitates the employees to maintain highest standards of integrity and transparency in their working conditions with students, parents and staff.

A Grievance is a documented manifestation of dissatisfaction of a student/staff. Such dissatisfaction, if left unaddressed and unresolved, could endanger the image of the institute. Therefore, it is expected that all employees shall devote attention, time and effort to resolve the Grievances of the students and staff within the framework of the guidelines and the terms of the policy.

2. AIMS & OBJECTIVES

- The objectives of the Grievance Redressal Policy are:
- To develop an organisational framework to resolve Grievances of Students and staff
- To provide the Students and staff access to immediate, hassle free recourse to have their Grievances redressed
- To enlighten the Students and staff on their duties and responsibilities
- To establish structured interactions with Students and staff to elicit information about the academic and administrative process, to match with their expectations
- To conduct orientation and awareness programmes for a two-way communication
- To identify systemic flaws in the design and administration of various activities and to seek solutions thereon, and
- To institute a monitoring Cell to oversee the functioning of the Grievance Redressal Policy
- Student-staff focus:
 - Grievance Redressal Cell should not only seek to redress Grievances but also to avoid them.
 - The institute shall endeavour to improve services through constant interactions with the students and staff to elicit their views on academic and administrative standards, and to seek their suggestions for improvement.
 - At least one meeting per year shall be held to offer opinions and suggestions on Student/staff academic and administrative standards and services.
 - The institute shall take all efforts to abide by and enforce UGC regulations in all its operations.
 - The institute shall also abide by the College Code of conduct
 - All efforts shall be made to leverage Information Technology for providing an easy platform to the students and staff to lodge grievances, to track the status of

- grievances, to enlighten them on claims procedures, to provide access to information on whom to contact and to enhance academic and administrative standards and services.

3. GRIEVANCES:

Grievances' may include the following complaints of the aggrieved students namely:

- Making admission contrary to merit determined in accordance with the declared admission policy of the institute.
- Irregularity in the admission process adopted by the institute.
- Refusing admission in accordance with the declared admission policy of the institute.
- Withhold or refuse to return any document in the form of certificates of degree, diploma or any other award or other document deposited with it by a person for the purpose of seeking admission in such institution, with a view to induce or compel such Person to pay any fee or fees in respect of any course or programme of study which such person does not intend to pursue.
- Demand of money in excess of that specified in the declared admission policy or approved by the competent authority to be charged by such institution.
- Breach of the policy for reservation in admission as may be applicable.
- Delay in conduct of examinations or declaration of results beyond that specified in the academic calendar.
- On provision of student amenities as may have been promised or required to be provided by the institution.
- Denial of quality education as promised at the time of admission or required to be provided.
- Non transparent or unfair evaluation practices.
- Harassment and victimization of students including sexual harassment; and Refund of fees on withdrawal of admissions as per DPU instructions from time to time.

4. RESPONSIBILITY FOR REDRESSAL:

The final responsibility for Grievance Redressal rests with Grievance Committee specially constituted under UGC regulations, for resolution of Grievances.

The institute expects that Grievance Redressal be time bound and result oriented.

5. DOCUMENTING GRIEVANCES:

The Grievance Redressal Committee starts with a proper decision protocol.

A Grievance is defined as any communication that expresses dissatisfaction about an action or lack of action or about the standard

of service / deficiency of service of academic or administrative nature of the institute.

Thus any communication, as defined above - written, verbal or digital- shall be recorded in the Grievance system.

Immediately on receipt of a Grievance, the concerned Office shall send a written communication to the complainant (the person who lodges the Grievance with the institute), stating the following:

- a) Acknowledging his communication
- b) The name, address, email id and Phone number of the authority to whom the Grievance has been forwarded (in case the Grievance relates to another office)
- c) The name, address, email id and Phone number of the authority to whom the Complainant could escalate the matter if his Grievance is not redressed within the specified timeframe or if he is not satisfied with the action taken.

6. STRUCTURE OF GRIEVANCE REDRESSAL CELL:

The Grievance Redressal Committee for aggrieved students would be constituted and working exactly as per the UGC guidelines vide **UGC (Grievance Redressal) Regulations 2012**.

Grievances Committee at the constituent college level:

Constitution:

The Principal of the college is the ex-officio Chairman of the committee
Three senior teachers from the college on rotation basis, to be nominated.

The Convener: The Chairman chooses any member to serve as its Convener
In-Charge of committee: The Convener is ex-officio In-Charge of the grievance redressal committee of the College.

A student representing the college to be nominated based on academic merit, by the college – Special Invitee as and when required provided grievance is of student.

The grievances committee shall deal with the grievances of teachers, other employees and the students.

The aggrieved person (teacher, other employee or student) may lodge his/her grievance orally or in writing/ with the class counsellor or any faculty/or by using the complaint box, which shall be put before the college level grievance committee at the earliest.

The grievance committee shall hear and settle grievances, as far as may be practical, within six months after the grievance is lodged with the committee.
If the college level committee is unable to settle a grievance, lodged by teachers /other employees / students, the committee shall direct the aggrieved person to lodge his / her grievance with the Principal.

ANTI RAGGING CASE

2018-19

NAME/FATHER NAME	PHONE NO	CLASS	COMPLANT/DATE	ACCUSED/FATHER NAME	CLASS	PHONE NO	FINAL DECISION/DATE
ARAJAPATI/MUNNA RAJAPATI	9506840023	BA 1 YEAR	FORCING/ABSENCE/27-08-18	PRIYANSHI SINGH/RAJ KUMAR	BA 3 YEAR	94508 18450	HOLDING RESULT/18-10-2018
AURAV MISHRA/SHYAM LAL MISHRA	9454316603	BCOM 1 YEAR	RUDE BEHAVIOUR OF SENIOUR/15-09-18	ABHIMANYU KUMAR/SURESH PRASAD	MA 2 YEAR	95323 53269	APOLLOLIZED/07-10-18
ANAND KR. SINGH	9140198091	BCOM 1 YEAR	BAD COMMENTS FOR JUNIOUR/16-09-18	DEEPAK KR. /ASHOK KUMAR	BSC 3 YEAR	70808 87963	SUSPENDED FROM CLASS FOR TWO DAYS /12-10-18
MANISH KR./DWARIKA PRASAD	9454460573	BA 1 YEAR	RAGGING IN COLLEGE CAMPUS/12-12-18	KAMESHWAR /RAM CHANDRA	MA 1 YEAR	80099 01055	SUSPENDED FOR A WEEK/24-12-2018
VIPUL KR./RAJESHWAR SINGH	9404257150	BED 1 YEAR	RAGGING IN HOSTEL/07-10-2018	HARI SHANKAR/INDARMOL	BED 2 YEAR	97934 86047	SUSPENDED FOR A TWO DAYS COUNSELLING/22-11-2018

Tally Ambasthu
राज्याध्यक्ष
बाबू राम सिंह महा विद्यालय
बाड़वाघर मुधगा (रेलवेस्टेशन)
जोधपुर (रा. २०)

ANTI RAGGING CASE

2019-20

NAME/FATHER'S NAME	PHONE NO	CLASS	COMPLANT/DATE	ACCUSED/FATHER'S NAME	CLASS	PHONE NO	FINAL DECISION/ DATE
ASHISH SINGH/ NARANDRA SINGH	7600161227	BCOM. 1 YEAR	TEASING BY SENIORS / 06-07- 2019	AMRITA DUBEY/ SHYAM NATH DUBEY	MA. 2 YEAR	8174018667	SUSPENT FOR TWO DAYS/15- 09-2019
DEELP SHARMA /DEVENDRA SHARMA	6388226885	BCOM. 1 YEAR	SENIORS DAILY GIVING MENIAL TASK / 12-07- 2019	VIBHA / VIJAY KUMAR	MA.2 YEAR	9795115174	SUSPENT FROM COLLEGE FOR ONE WEEK/20- 09-2019
SHWETA KUMARI/ GOPINATH	9889178578	BA. 1 YEAR	TEASING /19-09- 2019	AYUSHI KULSHRETHA/ SANJAY KULSHRETHA	MA. 1 YEAR	9455837240	WARING DO NOT REPATE AGAIN /25- 10-2019
ARTI KM. / SHIV KUMAR	7060458890	BA.1 YEAR	BAD COMMENTS / 22-09-2019	KM PUNAM / KRISHANA NAND TIWARI	MA. 1 YEAR	8828153981	WARING DO NOT REPATE AGAIN /25- 11-2019
TANUJA KM. / PREM SINGH BISHT	7234834119	BA.1 YEAR	UNPLEASANT TASK DUNING INTRO/26-10- 2019	REENA KM. / VIRENDRA THAKUR	MA. 1 YEAR	9559115880	WARING DO NOT REPATE AGAIN/21- 11-2019

Tally Ambastha

बकि राम सिंह का निवास
श्रीधर नगर मुंबई (दक्षिण)
कोलकाता (क-१०)

ANTI RAGGING CASE

2020-21

S.R.	NAME/FATHER'S NAME	PHONE NO	CLASS	COMPLANT/DATE	ACCUSED/FATHER'S NAME	CLASS	PHONE NO	FINAL DECISION/ DATE
1.	MEERA / MUNNA LAL	9721887859	B COM. 1 YEAR	BAD COMMENTS / 05/08/2020	RAHUL VERMA / SHIV PRASAD	BCOM.3 YEAR	9454559536	WARRING / 20-08-2020
2.	SHYAM MOHAN / GOVIND VISHWAKARMA	9454169059	B COM. 1 YEAR	GIVING MENIAL TASKS TO JUNIORS	VANDANA SINGH / RAJ KARAN SINGH	BA. 3 YEAR	7233059964	SUSPANDED TWO WEEK / 25/08/20
3.	SHIVANI SINGH / SUDHIR SINGH	9918063633	BA. 1 YEAR	RAGGING IN HOSTEL /19-08-20	MANISHA YADAV / DEV VANSH YADAV	BA. 3 YEAR	8874113709	SUSPANDED FOR TWO DAYS /23-09-20
4.	DIVYA SHAH / JAGPATI SHAH	7392982530	BA. 1 YEAR	E-TEASING /04-08-2020	AKASH KR. SINGH / SURENDRA KR. SINGH	BCOM.3 YEAR	8081265856	WARRING /24-09-20
5.	AKANSHA KM. / VIRENDRA KUMAR	9140678202	BED. 1 YEAR	BAD COMMENTS / 09-09-20	VIPUL KUMAR / RAJESHWAR SINGH	BED. 2 YEAR	8578830684	WARRING / 25-09-20
6.	POOJA /RAM JATAN	6388459894	BA. 1 YEAR	PASSING COMMANTS IN ASSEMBLY/07-09-20	VICKY KR. / SHIV SHANKAR PRASAD	BED. 2 YEAR	8578830684	WARRING/24-09-20

Jolly Ambastha
जोषी
बाबू राम सिंह महा विद्यालय
बाडनाथर मुध (रेडिस्ट)
मोतमद (उ० प्र०)

ANTI RAGGING CASE

2021-22

S.R.	NAME/FATHER'S NAME	PHONE NO	CLASS	COMPLANT/DATE	ACCUSED/FATHER'S NAME	CLASS	PHONE NO	FINAL DECISION DATE
1.	JUHI MALAKAR/ BIVASKR MALAKAR	8910822693	BA. 1 YEAR	BAD COMMENTS/28-08- 21	ANSHV KR./ VIJENDRA KR. SINGH	BEE. 2 YEAR	7488061911	WARRING 09-21
2.	ARCHANA KM./ AMOL PRASAD	6393065747	BA. 1 YEAR	BLACK MAILING/02-09- 21	BHARAT YADAV/VIRENDRA YADAV	BA.2 YEAR	6388225474	SUSPAUS ONE MON 09-21
3.	ANJALI GUPTA /RAJASH GUPTA	9838038266	BCOM. 1 YEAR	VERBAL ABUSE /20-09-21	LALITA /ASHOK LAL PRASAD	MA.2 YEAR	7007341429	SUSPAUS DAYS/25
4.	NEHA KM./ SURENDRA RAWAT	6394563698	BCOM.1 YEAR	PHYSICAL HUMILIATION/26- 09-21	MANJU KUMARI/BRIJLAL BHARTI	MA. 3 YEAR	8400642896	SUSPAUS ONE MON 10-21
5.	AKHILESH KR./ SUDIT SHAH	89577015561	BA.1 YEAR	BAD COMMENTS/ /	RAJESH KR. / DEVI DAYAL	BA 3 YEAR	8468060712	WARRING 11-21

Tolly Ambastha
नवावरी
राज राज सिंह मता ये मातम
राज राज सिंह मता ये मातम
राज राज सिंह मता ये मातम

ANTI RAGGING CASE

2022-23

NAME/FATHER'S NAME	PHONE NO	CLASS	COMPLANT/DATE	ACCUSED/FATHER'S NAME	CLASS	PHONE NO	FINAL DESICION/ DATE
JAGDISH SAINI/LAL BAHADUR SAINI	7394854036	BED.1 YEAR	TEASING /17-06-22	LAXIMAN RAI/RAM AWADHA RAI	BED. 4 SEM	9519665529	SUSPENDED TWO DAYS FROM CLASS/23-09-22
RIVESH KR./KAMTA PRASAD	9610416107	BED. 1 YEAR	BAD COMMENTS/ 22-06-22	KALPANA/ RAJ KAPOOR	BED.2 YEAR	9695342147	WARRING/28-09-22
KHUSHBOO YADAV/VIJAY KANT YADAV	7275202187	B.A 2 YEAR	UN PLESENT TASK DURING INTRO	DINASH KR./AMARNATH	BED. 2 YEAR	8400234273	WARRING/ 30-09-22
ANJALI/ RAM VILAS	7054003417	BA.1 YEAR	SENIORS DAILY GIVEING MENTAL TASK TO JUNIOR	ROHAN SINGH/ PAWAN SINGH	BA.4 SEM	8090509408	HOLD RESULT/10-10-22

Folly Ambastha
राजेश्वर
बाबू राम सिंह महाविद्यालय
बाहुनाथर मुखरा (रिप्लेट)
मोनमड (उ० प्र०)

ANTI RAGGING CASE

2023-24

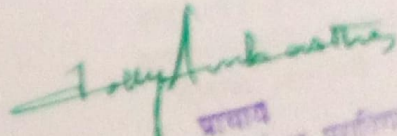
S.R.	NAME/FATHER'S NAME	PHONE NO	CLASS	COMPLANT/DATE	ACCUSED/FATHER'S NAME	CLASS	PHONE NO	FINAL DECISION/ DATE
1.	SAJEL/ SURENDRA KR.MAURYA	6387428756	BED.1 SEM	TEASING DURING INTRO/06-12-23	KM.SANDHYA/VIREN DRA PRAJAPTI	BED.4 SEM	7068858889	SUSPENDED FROM 1 DAYS/05-01-24
2.	PAYAL YADAV	7388305422	BED.1 SEM	BAD COMMENTS /09-12-23	PREETI KM. /NIRANJAN JHA	BED 4 SEM	7309150770	WARRING/08- 01-24
3.	AKASH KR./SURESH PRASAD	8429568923	BCOM. 1 SEM	TEASING/06-01- 24	ANKIT RANJAN/SHASHI KR.	MA. 1 SEM	7398610767	WARRING/ 02- 02-24
4.	MAHIMA SINGH/VINOD SINGH	8814529559	BCOM. 1 SEM	BAD COMMENTS/23- 01-24	SHUBHAM VERMA/ANIAL VERMA	MA.1 SEM	9161500168	WARRING/25- 02-24
5.	SURAJ PRAJAPATI/ ROHAN PRAJAPATI	881452955	BSC.2 SEM	BAD COMMENTS/23- 01-24	NITISH KR. SINGH/MUKHTAR PRASAD	MA. 2 SEM	9129591372	WARRING/25- 02-24

Tony Ambasthe
नावाय
बाबू राम सिंह महाविद्यालय
बाड़वाथर मुधगा (सिकंदर)
बोनमर (उ.प्र.)

INTERNAL REDRESSAL CELL

2023-2024

S. N O.	DATE	NAME OF COMPLAINER	FATHER'S NAME	CLASS	TYPES OF COMPLAIN	NAME OF ACCUSED	COMMITTEE MEETING BASED ON COMPLAINT	SOLUTION
1	3/5/24	PRIYANSI SINGH & LLITA	CHANDRASHEKHAR & SHAMBHU PRASHAD	B.A. II 4 TH SEM	STOLE	NEETU	BASED ON THE COMPLAINT OF PRIYASHI & LLITA, ACCORDING TO CCTV CAMERA NEETU STOLE 2000+1700 FROM THE BAG OF PRIYASHI & LLITA,	SHE RETURNED STOLEN AMOUNT 2000+1700
2	10/5/24	MANEGER MR. BALVALT SINGH		B.COM 1 YEAR 1 ST SEM.	IMMORAL SEEN	POOJA SINGH & NIRANJAN	WARN THEM DON'T REPEAT AGAIN	SUSPEND FOR 1 WEEK
3	30/5/24	MANEGER MR. BALWANT SINGH & PRINCIPLE MISS. JOLI AMBESTHA		B.ED.	WRONG MESSAGE SEND IN B.ED WHATS'UP GROUP	SUNIL KUMAR GUPTA	FEEL GUILT FOR WRONG MESSAGE	APOLOGIZED IN WRITTEN
4	30/5/24	MANEGER MR. BALWANT SINGH & PRINCIPLE MISS. JOLI AMBESTHA		B.ED.	RECIVED DONATION FROM STUDENT'S (3000) FOR MICRO TEACHING.	SUNIL KUMAR GUPTA	NOT FIND SUSPECTED	UNDER INVESTIGATION


प्रचारक
बालु राम सिंह स्नातकोत्तर महाविद्यालय
काठमाडौं, बुधेश (सुदूर) कोलकाता

INTERNAL REDRESSAL CELL

2022-23

S.N O.	DATE	NAME OF COMPLAINER	FATHER'S NAME	CLASS	TYPES OF COMPLAIN	NAME OF ACCUSED	COMMITTEE MEETING BASED ON COMPLAINT	SOLUTION
1	15/03/22	PURNIMA JAISWAL	MANDEEOP JAISWAL	B.A.	ASST. PROFESSOR WAS CHATTING WITH HER STUDENT	DR. VIJAY KUMAR SINGH	TEACHERS PROTOCOL NOT FOLLOWED	TERMINATED FROM COLLEGE
2.	10/01/23	FAIZ ALI	SAZAD ALI	B.A.	TEACHER WAS BEHAVOUING VERY ROUDLY AND BADLY WIYH STUDENTS	SUMAN MAM	MEETING AND WARNED FOR HER BEHAVIOUR	APOLOGIZED

Jolly Anub as the
प्राचार्य
बाबू राम सिंह महाविद्यालय
बाड़पाथर मुधरा (रेनूकट)
बोनभट , उ० प्र०

INTERNAL REDRESSAL CELL

2021-22

S.NO.	DATE	NAME OF COMPLAINER	FATHER'S NAME	CLASS	TYPES OF COMPLAINT	NAME OF ACCUSED	COMMITTEE MEETING BASED ON COMPLAINT	SOLUTION
1	20/12/21	FAIZ ALI	SAZAT ALI	B.A. 1 ST YEAR	NOT SUBMITTED EXAMINATION FORM	SUMAN MAM	CHECKED ALL THE FEES	SUBMITTED EXAMINATION FORM AFTER COMPLETING ALL THE FEES/DUES
2.	02/01/22	UPENDRA GUPTA	RAM GUPTA	M.A. 1 ST YAER	NOT SUBMITTED EXAMINATION FORM	SUMAN MAM	CHECKED ALL THE FEES	SUBMITTED EXAMINATION FORM AFTER COMPLETING ALL THE FEES/DUES

Suman MAM
साधु रम सिंह महाविद्यालय
बाहुवापर मुधरा (रिजुको)
मोनमर (ड० प्र०)

INTERNAL REDRESSAL CELL

2020-21

S.N O.	DATE	NAME OF COMPLAINER	FATHER'S NAME	CLASS	TYPES OF COMPLAIN	NAME OF ACCUSED	COMMITTEE MEETING BASED ON COMPLAINT	SOLUTION
1	15/03/20	MANJU LATA	MANGRU PRASAD	B.Ed. 2 ND YEAR	FIGHTING FOR SEATS	SONU KUMARI	APOLOGY	WARNING
2.	05/07/21	NUSRAT JAHAN	MAKSUD AALAM	M.A. 3 RD SEM	NOT ATTENDING MORNING ASSEMBLY		APOLOGY	WARNING TO ATTEND MORNING ASSEMBLY DAILY

Dr. Anubha
प्राचार्य
राष्ट्रिय शिक्षा आयोग
राजधानी, नयी दिल्ली
200022

INTERNAL REDRESSAL CELL

2019-2020

S.N O.	DATE	NAME OF COMPLAINER	FATHER'S NAME	CLASS	TYPES OF COMPLAIN	NAME OF ACCUSED	COMMITTEE MEETING BASED ON COMPLAINT	SOLUTION
1	4/4/19	PRIYNKA SINGH & SONU KUMARI	BHARAT SINGH & MANGLA PRASAD	M.A.	STUDENT COMPLAIN HIS LACTURER SHARED THEIR LUNCH DAILY IN CLASS	AMBIKA PATEL & AANND TRIPATHI	WARN THEM DON'T REPEAT AGAIN	SUSPEND FOR 2 DAYS
2.	7/08/19	SONU KUMARI	MANGLA PRASDA	M.A.	STUDENT WAS CHATTING WITH HIS ASST. PROFESSOR IN MID OF THE CLASS	AASHISH	TEACHERS PROTOCOL NOT FOLLOWED	TERMINATED FROM COLLEGE

Fajy Ambasthis
नाबार्थ
बाबू राम सिंह महा वे मा लक्ष
बाड़वाथर पुधरा (देवूहट)
कोनमड (उ० प्र०)

INTERNAL REDRESSAL CELL

2018-19

S. N O.	DATE	NAME OF COMPLAINER	FATHER'S NAME	CLASS	TYPES OF COMPLAIN	NAME OF ACCUSED	COMMITTEE MEETING BASED ON COMPLAINT	SOLUTION
1	10/5/19	NEHA SHARMA	NAGINA SHARMA	B.COM 1 YEAR 1 ST SEM.	IMMORAL SEEN	PARO & RAHUL	WARN THEM DONT REPEAT AGAIN	SUSPEND FOR 1 WEEK
2	3/8/19	BABITA KUMARI	RAMCHANDRA YADAV	B.A. I 1 TH SEM	BOOK STOLE	LEENA	BASED ON THE COMPLAINT OF PRIYASHI & LITA, ACCORDING TO CCTV CAMERA NEETU STOLE 2000+1700 FROM THE BAG OF PRIYASHI & LITA,	SHE RETURNED HER BOOK

[Handwritten Signature]
प्रधानाचार्य
राष्ट्रिय शिक्षण आयोग
प्राचार्य (अ.प्र.) (अ.प्र.)
(२०१९-२०)

GRIEVANCE REDRESSAL CELL

2023-2024

Sr No.	DATE	NAME OF COMPLAINER	FATHER'S NAME	CLASS	TYPES OF COMPLAINT	NAME OF ACCUSED	COMMITTEE MEETING BASED ON COMPLAINT	SOLUTION
1	1/5/24	LIBRARIAN JAY PRAKASH YADAV		B.COM 6 TH SEM	LATE DEPOSIT BOOK IN LIBRARY	MADHU KUMARI	BASED ON THE COMPLAINT OF LIBRARIAN	APOLOGIZED & SUBMIT BOOK WITH LATE FEE
2	14/5/24	ANURAG DWIVEDI	UMESH DWIVEDI	B.A. 2 ND YEAR 4 TH SEM	FEE RECEIPT		HE MISSED HIS FEE RECEIPT	RE ISSUE THE DUPLICATE FEE RECEIPT

Tally Ambastha
माताजी
बाबू राम सिंह माता प्रसाद
बाइपावर मुद्रा (रेजिस्ट्रार)
बोगमर (रं. प्र०)

GRIEVANCE REDRESSAL CELL

2022-2023

S.No.	DATE	NAME OF COMPLAINER	FATHER'S NAME	CLASS	TYPES OF COMPLAIN	NAME OF ACCUSED	COMMITTEE MEETING BASED ON COMPLAINT	SOLUTION
1	14/11/22	ROHIT GUPTA	RAGHUNATH PRASAD	B.P.ED	FAST DRIVE	BUS DRIVER Ravi	ALL THE ALIGATION ARE TRUE	ANIL DRIVER WARNED DON'T REPEAT AGIN.
2.	07/04/19	SINDHU GUPTA	RAM NARAYAN GUPTA	M.A. 1 ST YEAR 1 ST SEM.	MISPLACE OF NOTES	HIMSELF	HELP TO ARRANGE NOTES	HELP TO ARRANGE NOTES

[Handwritten Signature]
[Stamp]
[Text]

GRIEVANCE REDRESSAL CELL

2021-2022

S. N O.	DATE	NAME OF COMPLAINER	FATHER'S NAME	CLASS	TYPES OF COMPLAIN	NAME OF ACCUSED	COMMITTEE MEETING BASED ON COMPLAINT	SOLUTION
1	10/02/20	SWATI SHRIWASTAWA	SURESH LAL SHRIWASTAWA	M.A. 1 ST YEAR	MISPLACE OF PRACTICAL FILE	HERSELF		ADVISED TO REWRITE THE PRACTICAL FILE
2	12/11/20	VIVEK KUMAR MAURYA	SANJAY KUMAR	B.COM 1 ST YEAR	FAST DRIVE	BUS DRIVER ANIL	ALL THE ALIGATION ARE TRUE	DRIVER WORNED DON'T REPEAT AGIN.
3.	04/09/21	PRITI KUMARI AND HER CLASSMATES	SUKHRAM	B.COM 1 ST YEAR	OPEN CANTEEN IN THE COLLEGE CAMPUS		MEETING	OPENED CANTEEN

Dr. Anil Kumar
जय आर्य
बाबू राम सिंह महा विद्यालय
वाडााथर मुदा (रुहट)
बाननद (ब० प्र०)

GRIEVANCE REDRESSAL CELL

2020-2021

S. N O.	DATE	NAME OF COMPLAINER	FATHER'S NAME	CLASS	TYPES OF COMPLAIN	NAME OF ACCUSED	COMMITTEE MEETING BASED ON COMPLAINT	SOLUTION
1	10/07/20	JUHI MALAKAR	BIVASH KUMAR MALAKAR	B.Sc. 1 ST YEAR	MISPLACE OF PRACTICAL FILE	HERSELF		ADVISED TO REWRITE THE PRACTICAL FILE
2	07/07/20	SHARDA	JAGGANNATH KUMAR	B.Sc. 1 ST SEM.	ONLINE CLASSES			ONLINE CLASSES DAILY
3	08/08/20	SEJAL KUMARI	SAMBHU NATH	B.Sc. 1 ST SEM.	ONLINE NOTES			AVAILABILITY OF NOTES

Jolly Ambastha
जातीय
बकि राम सिंह महा विद्यालय
सहस्रकार कुल (विश्व)
पोस्ट (ब. प्र.)

GRIEVANCE REDRESSAL CELL

2019-2020

DATE	NAME OF COMPLAINER	FATHER'S NAME	CLASS	TYPES OF COMPLAIN	NAME OF ACCUSED	COMMITTEE MEETING BASED ON COMPLAINT	SOLUTION
/12/19	ARCHANA	ARUN KUMAR	B.COM. 3 rd SEM.	LOST THE LIBRARY CARD	HERSELF		NEW LIBRARY CARD ISSUED
/02/20	SWATI SHRIWASTAWA	SURESH LAL SHRIWASTAW A	M.A. 1 ST YEAR	MISPLACE OF PRACTICAL FILE	HERSELF		ADVISED TO REWRITE THE PRACTICAL FILE
/03/20	RITU MISHRA	HEMANT KUMAR MISHRA	M.A. 1 ST YEAR 1 ST SEM.	BAD QUALITY OF DRINKING WATER	COLLEGE MANAGEMENT	MAINTENANCE OF WATER COOLER	MAINTENANCE
/04/20	AKASH KUMAR SINGH	YASWANT SINGH	B.COM. 3 rd SEM.	MISPLACE OF NOTES	HIMSELF	HELP TO ARRANGE NOTES	ARRANGEMENT OF NOTES

Tally Anubasthe
जो ब्याच
बाबू राम सिंह महा नगर
राजेश्वर कुशवा (राजेश्वर)
मानसद (ड० प्र०)

GRIEVANCE REDRESSAL CELL

2018-2019

S.No.	DATE	NAME OF COMPLAINER	FATHER'S NAME	CLASS	TYPES OF COMPLAIN	NAME OF ACCUSED	COMMITTEE MEETING BASED ON COMPLAINT	SOLUTION
1	14/11/18	ROHIT GUPTA	RAGHUNATH PRASAD	B.P.ED	FAST DRIVE	BUS DRIVER ANIL	ALL THE ALIGATION ARE TRUE	ANIL DRIVER WORNED DONT REPEAT AGIN.
2.	07/04/19	SINDHU GUPTA	RAM NARAYAN GUPTA	M.A. 1 ST YEAR 1 ST SEM.	BAD QUALITY OF DRINKING WATER	COLLEGE MANAGEME NT	ARRANGEMENT OF WATER COOLER	WATER COOLER AND R.D. WATER
3	11/04/19	KAMLESH	LAL BAHADUR	M.A. 1 ST YEAR 1 ST SEM.	STOLE THE BOOK	YASWANT KR.SINGH	MEETING AND APOLOGIZED	RETURN THE BOOK

Fully satisfied with
काज्याची
बाहू गान सिंह माता व गणेश
बाहूगणेश गुप्त (पुत्र)
नंबर ३-२०